

On February 29<sup>th</sup>, 2016 A & E Networks rebranded H2 (*History 2 Channel 207 available to Variety Tier Subscribers Only*) to **VICELAND**. Please be advised that not only will the name change but there are some major content changes as well. **Pineville Communication Systems** cannot control what the programmers choose to air and in no way endorse the new programs that are now being offered.

To learn more about the shows visit *H2nowviceland.com*.

Please remember that you have the ability to control what shows are on your TV. To block certain channels and/or to set parental controls see the instructions below:

## **Setting Parental Controls**

- 1. With your remote go to **Menu**
- 2. Select Settings
- 3. Select Parental
- 4. Select Set Ratings
- 5. Enter Ratings Pin 0000
- 6. Select Rating You Wish To Block

## **Setting Blocked Channels**

- 1. With your remote go to Menu
- 2. Select Settings
- 3. Select Parental
- 4. Select Options
- 5. Enter Pin- 0000
- 6. Set to Yes To Block Channels And Restrict Channels

In addition, there are ways to voice your concern about **VICELAND** and it's programming by utilizing one or all of the following options:

- 1. <u>www.H2nowViceland.com</u> is a website provided by **A & E Networks** that explains the change in the channel. There is a questions section at the bottom of the page where you can let your voice be heard.
- 2. The programmer offers <a href="mailto:aefeedback@aenetworks.com">aefeedback@aenetworks.com</a> for subscribers to provide feedback on A & E programming.
- 3. A & E has both a Facebook and Twitter account through which people can voice their displeasure.

We appreciate your business. If you have any further questions contact our office at 704-889-2001.

Regards,

**Pineville Communication Systems**